



# IDTechEx

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**To whom it may concern**

Upon writing this letter of recommendation I recognise that IDTechEx have worked very closely with Call Center Poland (CCP) for the past 1,5 years.

As an experienced service provider, CCP continuously fulfills our expectations in terms of overall performance and the high quality of the rendered service. The lead generation process has been working flawlessly thus helping us to reach new prospects and organise our conferences more efficiently. CCP has proven itself to be a flexible and reliable multilingual service provider.

I would also like to thank those who contributed to CCP's and IDtechEx' mutual success - CCP's calling team and the managers. The person acting as the Account Manager at CCP was Mr. Jakub Zawadzki, whose experience, professionalism and commitment, combined with a perfect cooperation with the person acting as the Project Manager - Mr. Bartosz Bednarowicz and the calling team, made this success possible.

Should you have any further questions please do not hesitate to contact me.

Kind regards,

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